

### ONLINE TRANSITION

## ASSEMBLY MEETING OCTOBER 2017

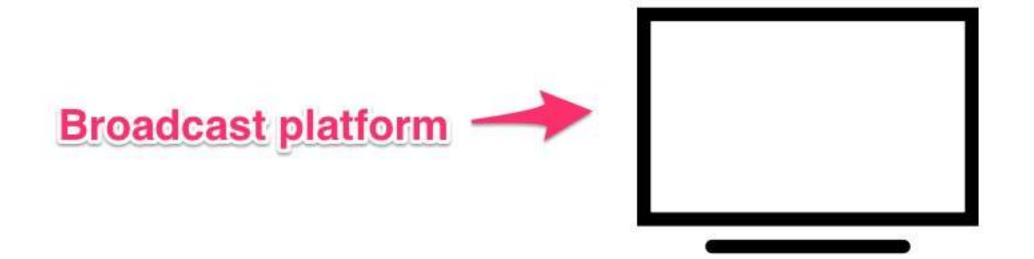
## THE CHALLENGE

# Audiences are fragmenting

#### FROM THIS...

- Since 1994, C31 has been an entry point into the broadcast industry for video producers
- With limited ways to consume content, C31 TV was able to capture a sizeable audience

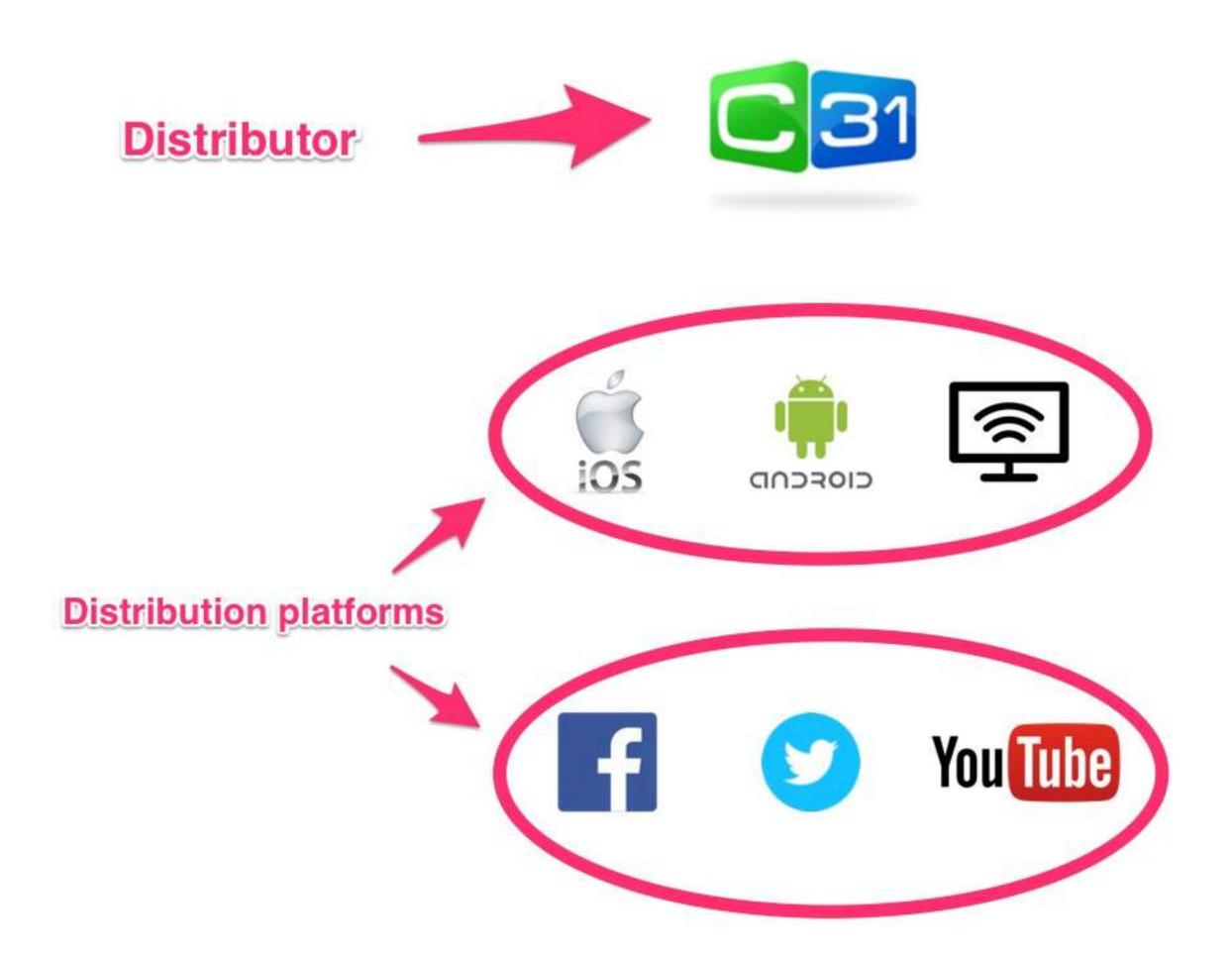




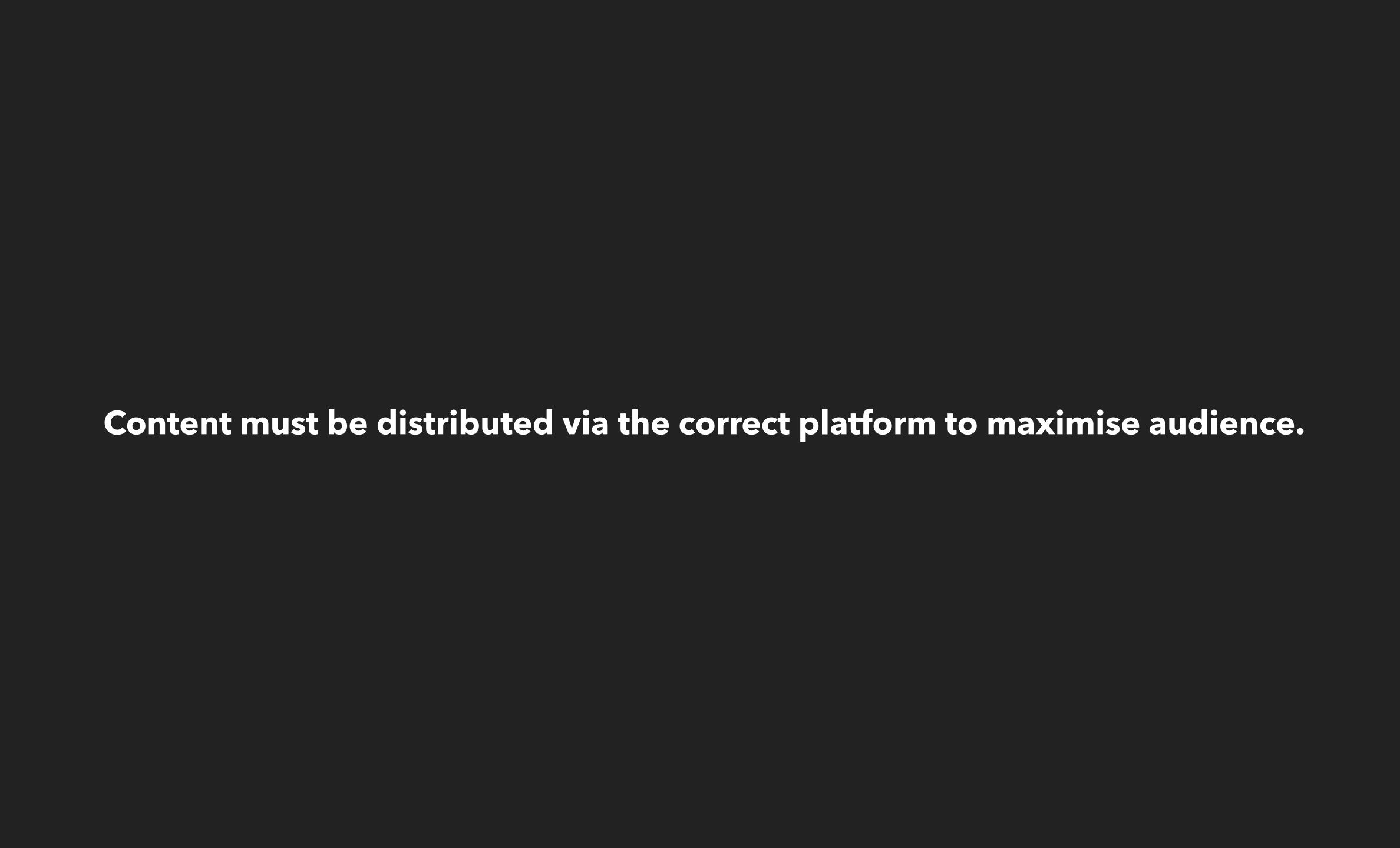
- Audiences are now spread thin across many platforms
- In the Video on Demand world, the **new target**platforms for content creators are premium portals like

  Netflix & Stan, and social media platforms like YouTube,

  Facebook and many others
- C31 is still the **stepping stone to success**







#### A TWO PILLAR APPROACH TO CONTENT DISTRIBUTION

- By 2019, **80% of online traffic will be video**
- Some of this will be presented to dedicated audiences via premium distribution apps like C31, Netflix, Amazon, Stan or Presto
- But the vast majority of video content will be consumed via social media platforms like Facebook and YouTube
- Understanding the distribution mechanisms is key to the success of content



**C31 VOD apps:** premium content presentation to an active audience of 15,000 **and growing** 

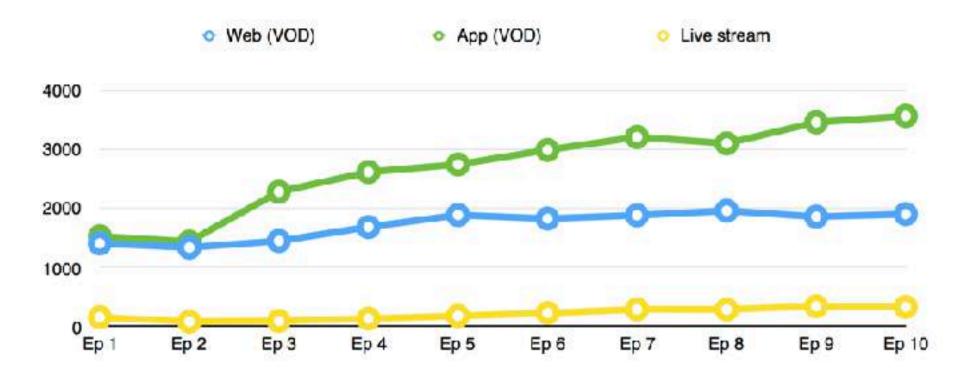


C31 social media network: ~1.5 million and growing

Leading C31 producer Rob Fickling far exceeded expectations in 2016 by combining an active social media strategy with HD Video on Demand.

- Facebook Likes grew from 16,000 to 23,000
- TV viewers made the switch to C31 app
- Reached new audiences in regional areas
- Sponsors were impressed!

#### Viewing methods





With VOD and social media, TV is not necessary!



Premium viewing platforms for community content in	n a post-TV world.

- VOD app audiences often binge-watch
- Users expect to watch long-form content
- Content is timeless and highly polished
- Distribution is supported by social media strategy





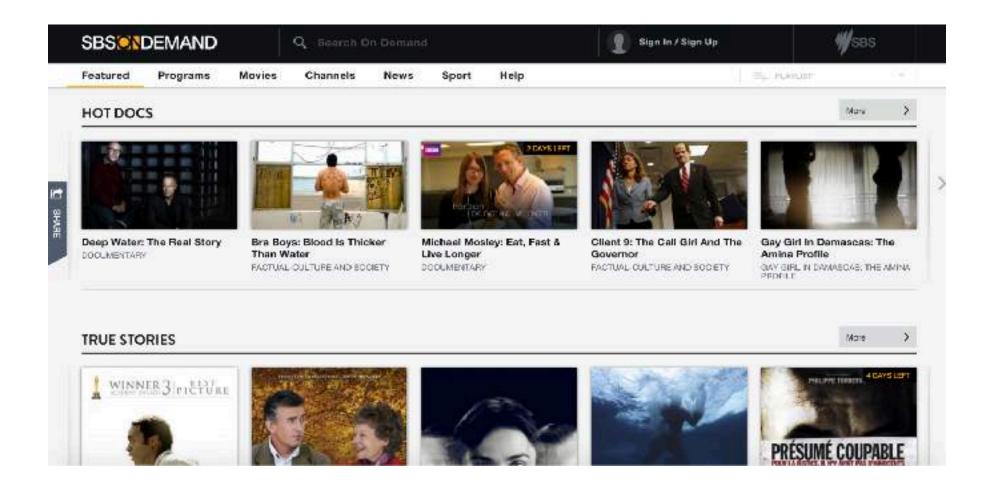




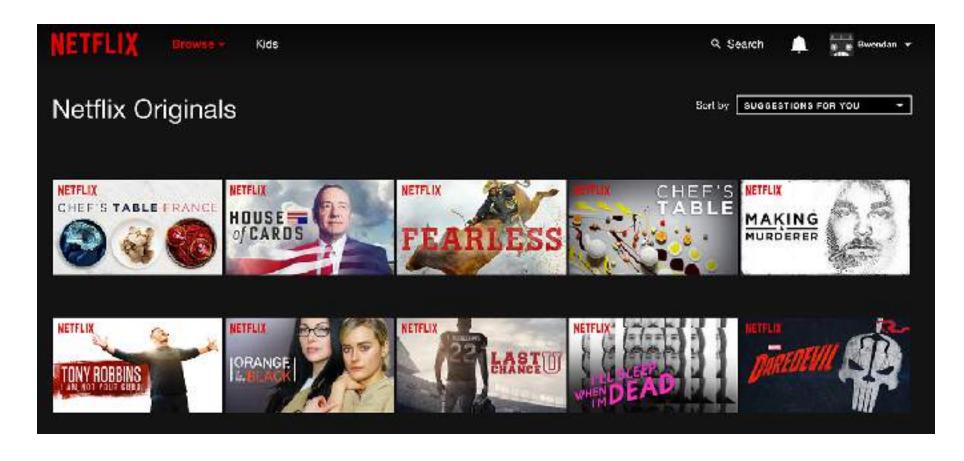
#### APP CONTENT - TYPES

#### VOD app content is typically:

- longer form (20 mins+)
- non-segmented (each episode must make narrative sense)
- timeless
- seasons and specials, not weekly episodes
- not "news"
- supported by a promotional strategy driven by the producer



SBS On Demand - a platform to aim for



Netflix - the new gold standard

#### APP CONTENT - PROMOTION

Active social media strategy is vital for attracting audiences to premium VOD content.

Social media content:

- easier to produce
- much faster to distribute
- audiences demand it!



C31 provides tools for producers



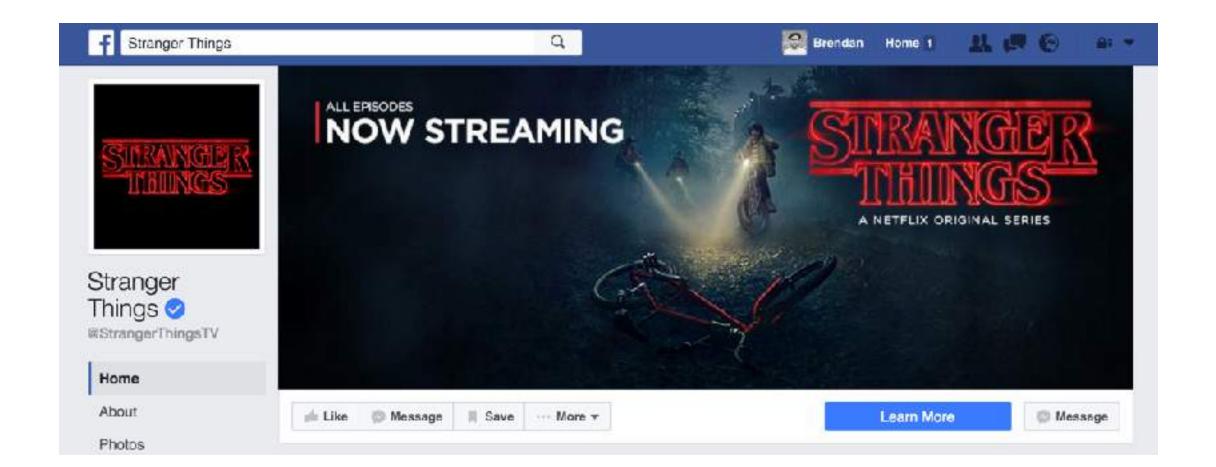
Vasili's Garden - always evolving, a C31 success story



Maltese DownUnder - no. 1 on C31 VOD



Bondi Rescue - consistency = success



Stranger Things - the new gold standard



Social media will soon overtake TV as the preferred source of video entertainment for most Australians.

Source: <u>Deloitte</u>

- Social video must complement and promote premium content
- If a piece of content has a lifespan of less than 3 months, it should be distributed via social, not VOD
- Social video exists online forever and continues to accumulate views, likes and shares, while VOD content is usually removed after a period of time



Social media is THE way to grow your audience and get noticed.

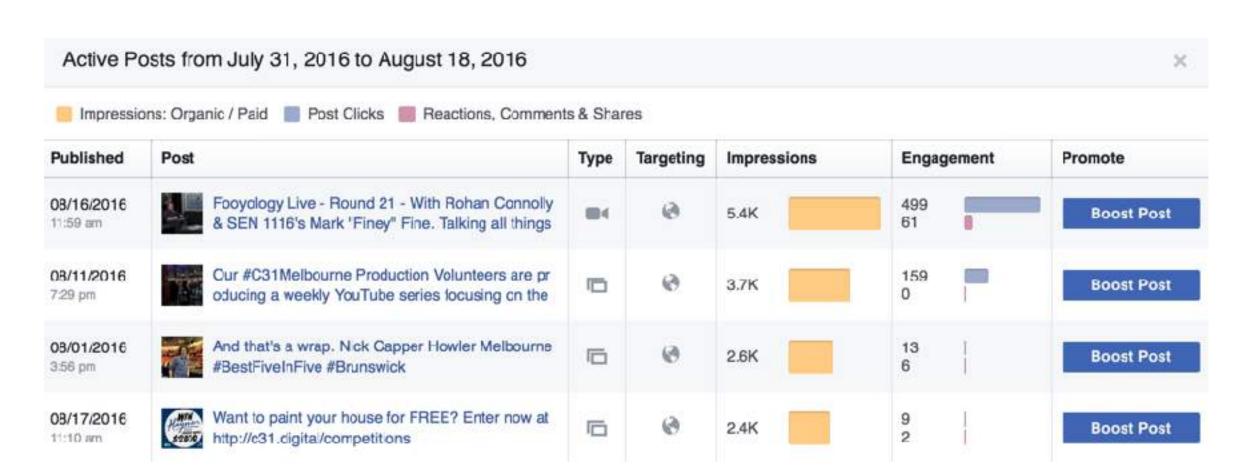
**LEARN TO LOVE IT!** 

#### SOCIAL VIDEO - TYPES

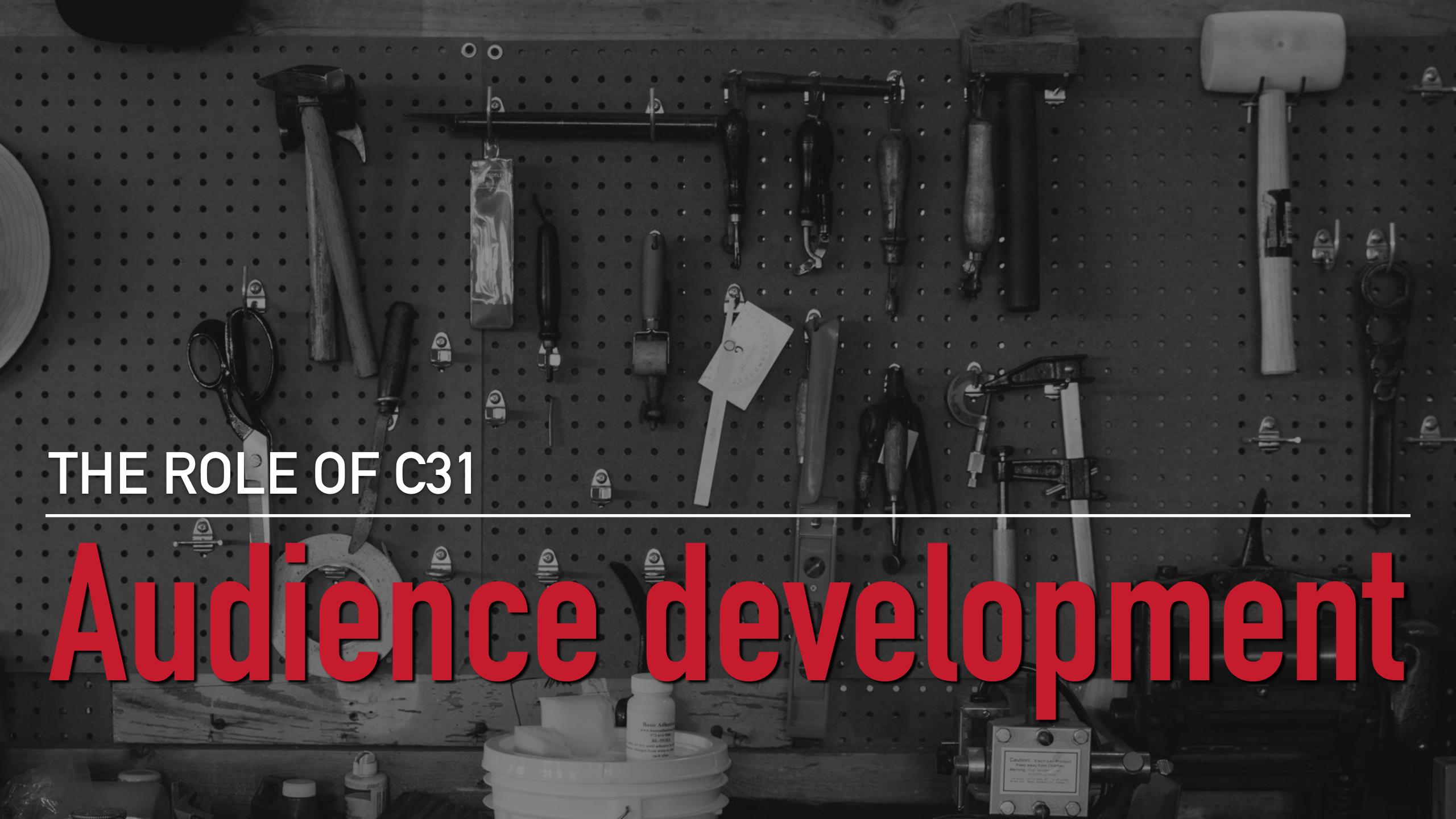
#### Social media content can be:

- short form or long form video, text, links, images
- live
- tailored to the platform, e.g. YouTube vs Facebook vs Instagram
- time-sensitive (published in real time)
- quick and fun or highly polished
- targeted at a defined audience

Most importantly, social media is the best way to connect with, engage and grow an audience



Social media audiences are huge, and engaged

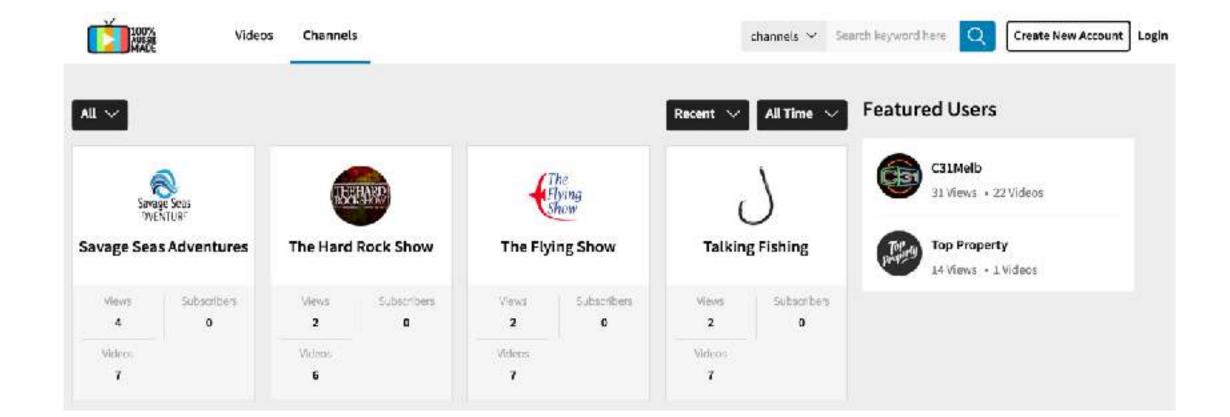


#### **Producer Portal:**

- syndicate social media with C31
- allows C31 to optimise content & grow audience
- easy to access for users of all skill levels







Producer portal - content upload, audience development

#### AUDIENCE DEVELOPMENT FOR ALL PRODUCERS

#### Workshops:

- Content Strategy
- Optimisation
- Multi-platform Publishing

#### Resources:

- Studio & production facilities
- Production noticeboard
- YouTube Certified consultants





Focus on underprivileged & under-resourced producers

## 2017 - a new beginning.

- **100,000** app users
- 2 million social media followers
- **▶** Audience development for NFPs and community groups
- ▶ THE online video hub for community broadcasting



Brendan Park
Digital Manager
(03) 9660 3129
brendan@c31.org.au



This document is commercial-in-confidence. The recipient of this document agrees to hold all information presented within as confidential and agree not to use or disclose, or to allow to use or disclosure of the said information to unauthorised parties, directly on indirectly, irrespective of the acceptance or rejection of the presentation or at any time before, during or after an agreement has been reached, without prior consent.